

## **Freedom of Information Act 2000 (FOIA)**

### **Decision notice**

**Date:** 7 March 2023

**Public Authority:** NHS England  
**Address:** Quarry House  
Quarry Hill  
Leeds  
LS2 7UE

#### **Decision (including any steps ordered)**

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1. The complainant requested information relating to a report of the findings of an investigation commissioned by NHS England. By the date of this notice NHS England (NHSE) had not issued a substantive response to this request.
2. The Commissioner's decision is that NHSE has breached section 10(1) of FOIA in that it failed to provide a valid response to the request within the statutory time frame of 20 working days.
3. The Commissioner requires NHSE to take the following step to ensure compliance with the legislation.
  - NHSE must provide a substantive response to the request in accordance with its obligations under FOIA.
4. NHSE must take this step within 35 calendar days of the date of this decision notice. Failure to comply may result in the Commissioner making written certification of this fact to the High Court pursuant to section 54 of FOIA and may be dealt with as a contempt of court.

## Request and response

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5. On 10 November 2022, the complainant wrote to NHSE and requested information in the following terms:

“Under the Freedom of Information Act 2000, please provide me with a copy of the report on the findings of an investigation carried out by [NAME REDACTED] of Tamarix People, which was commissioned by NHS England and NHS Improvement in early February 2022.

The investigation was in relation to the governance and leadership of North Tees and Hartlepool NHS Foundation Trust, and the Trust’s compliance with its licence. The report on the findings of the investigation was considered by NHS England’s System Oversight Committee (SOC) on 12 April 2022.

For the avoidance of doubt, I am not asking for the report titled ‘NHS England Regulatory Assessment – North Tees and Hartlepool Hospitals NHS Foundation Trust’, dated 05 September 2022. I already have a copy of that document.”

6. NHSE acknowledged the request on 8 December 2022, where they apologised for the delay in responding to the request. To date, a substantive response has not been issued.

## Scope of the case

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7. The complainant contacted the Commissioner on 10 February 2023 to complain about NHSE’s failure to respond to their request.
8. The Commissioner has considered whether NHSE has complied with its obligations in relation to the time for compliance at section 10(1) of FOIA.

## Reasons for decision

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9. Section 1(1) of FOIA states that:

“Any person making a request for information to a public authority is entitled –

(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and

(b) if that is the case, to have that information communicated to him.”

10. Section 10(1) of FOIA states that a public authority must respond to a request promptly and “not later than the twentieth working day following the date of receipt”.
11. On 14 February 2023 the Commissioner wrote to NHSE, reminding it of its responsibilities and asking it to provide a substantive response to the complainant’s request within 10 working days.
12. Despite this intervention NHSE has failed to respond to the complainant.
13. From the evidence provided to the Commissioner in this case, it is clear that NHSE did not deal with the request for information in accordance with FOIA. The Commissioner finds that NHSE has breached section 10(1) by failing to respond to the request within 20 working days and it is now required to respond to the request in accordance with FOIA.

## Right of appeal

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14. Either party has the right to appeal against this decision notice to the First-tier Tribunal (Information Rights). Information about the appeals process may be obtained from:

First-tier Tribunal (Information Rights)  
GRC & GRP Tribunals,  
PO Box 9300,  
LEICESTER,  
LE1 8DJ

Tel: 0203 936 8963

Fax: 0870 739 5836

Email: [grc@justice.gov.uk](mailto:grc@justice.gov.uk)

Website: [www.justice.gov.uk/tribunals/general-regulatory-chamber](http://www.justice.gov.uk/tribunals/general-regulatory-chamber)

15. If you wish to appeal against a decision notice, you can obtain information on how to appeal along with the relevant forms from the Information Tribunal website.
16. Any Notice of Appeal should be served on the Tribunal within 28 (calendar) days of the date on which this decision notice is sent.

**Signed .....**

**Michael Lea**  
**Team Manager**  
**Information Commissioner's Office**  
**Wycliffe House**  
**Water Lane**  
**Wilmslow**  
**Cheshire**  
**SK9 5AF**