

Freedom of Information Act 2000 (FOIA)

Decision notice

Date: 3 May 2023

Public Authority: Environment Agency

Address: Horizon House
Deaney Road
Bristol
BS1 5AH

Decision (including any steps ordered)

1. The complainant requested information about the moderation of posts relating to the launch of an internal Yammer network. By the date of this notice the Environment Agency (the EA) had not issued a substantive response to this request.
2. The Commissioner's decision is that the EA has breached section 10(1) of FOIA in that it failed to provide a valid response to the request within the statutory time frame of 20 working days.
3. The Commissioner requires the EA to take the following step to ensure compliance with the legislation.
 - The EA must provide a substantive response to the request in accordance with its obligations under FOIA.
4. The EA must take this step within 35 calendar days of the date of this decision notice. Failure to comply may result in the Commissioner making written certification of this fact to the High Court pursuant to section 54 of FOIA and may be dealt with as a contempt of court.

Request and response

5. On 23 November 2022, the complainant wrote to the EA and requested information in the following terms:

“Please provide all correspondence regarding how Yammer posts responding to the launch of the SEEN employee network were moderated. This should include all documents/messages etc from the date the network was announced to present.”

6. The EA acknowledged the request on 23 November 2022. To date, a substantive response has not been issued.

Scope of the case

7. The complainant contacted the Commissioner on 12 April 2023 to complain about the EA’s failure to respond to their request.
8. The Commissioner has considered whether the EA has complied with its obligations in relation to the time for compliance at section 10(1) of FOIA.

Reasons for decision

9. Section 1(1) of FOIA states that:

“Any person making a request for information to a public authority is entitled –

(a) to be informed in writing by the public authority whether it holds information of the description specified in the request, and

(b) if that is the case, to have that information communicated to him.”

10. Section 10(1) of FOIA states that a public authority must respond to a request promptly and “not later than the twentieth working day following the date of receipt”.
11. On 17 April 2023 the Commissioner wrote to the EA, reminding it of its responsibilities and asking it to provide a substantive response to the complainant’s request within 10 working days.

12. Despite this intervention the EA has failed to respond to the complainant.
13. From the evidence provided to the Commissioner in this case, it is clear that the EA did not deal with the request for information in accordance with FOIA. The Commissioner finds that the EA has breached section 10(1) by failing to respond to the request within 20 working days and it is now required to respond to the request in accordance with FOIA.

Right of appeal

14. Either party has the right to appeal against this decision notice to the First-tier Tribunal (Information Rights). Information about the appeals process may be obtained from:

First-tier Tribunal (Information Rights)
GRC & GRP Tribunals,
PO Box 9300,
LEICESTER,
LE1 8DJ

Tel: 0203 936 8963

Fax: 0870 739 5836

Email: grc@justice.gov.uk

Website: www.justice.gov.uk/tribunals/general-regulatory-chamber

15. If you wish to appeal against a decision notice, you can obtain information on how to appeal along with the relevant forms from the Information Tribunal website.
16. Any Notice of Appeal should be served on the Tribunal within 28 (calendar) days of the date on which this decision notice is sent.

Signed

Michael Lea
Team Manager
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Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF